

Preface

Overwhelmed by the tremendous response to previous editions, we feel great pleasure to bring this latest edition of this book. Since its introduction, it has been our endeavor to keep it updated in each edition by incorporating new software which have been in wide use. To keep pace with times, the present edition has been totally overhauled and brought out with a new look. Nowadays usage of computers greatly depends on communication and connectivity. Communication is changing the world scenario in computer usage. Today Internet usage is playing important role in all spheres of commercial and all other activities one can think of.

While conceiving this edition, all requirements of present and coming times have been kept in view. Besides describing Information Technology, Data Representation, Computer Basics, Multimedia Fundamentals, Data Communication in detail, **Windows 10** has been discussed in an easy-to-understand manner with the help of actual software pictures. This is followed by the five elements of **MS-Office 2016** viz Word, Excel, Powerpoint, Access, and Outlook. For fast growing demand of computer accounting professionals in the market, description of most popular accounting software **Tally.ERP 9 (with GST)** has also been given.

This exemplary training book has been designed to teach practical aspects of Computer Applications for various degree and diploma courses viz. BCA, B.Sc., BBA, MBA, PGDCA, PGDCS & DCA, etc. All sectors such as Banking, Railways, State Public Service Commissions and other Government & Private sectors organizations conduct computer literacy exams. This volume will be key to success for above exams.

For getting jobs in any field, basic computer examination is conducted by almost every government department. Over 1000 MCQs (*with key*) have been provided after each section of the book to enable aspiring candidates in achieving success in their careers.

If one is to adopt usage of computers in any field, this book will help students, typists, office executives, accountants or any persons aspiring to learn computers of present and coming times.

-Authors

Contents

1. Fundamentals of Information Technology	1-25
History of computer technology	3
Electronic data processing, Data storage	4
Databases, Data retrieval, Data transmission, Data manipulation	7
What is Computing?	7
Processes, Procedures, and Computers	8
Measuring Computing Power	10
Information, Units of Information, Representing Data	11
Language, Programming Languages	15
Solving Problems	16
Composing Procedures, Procedures as Inputs and Outputs	17
Recursive Problem Solving	17
Data Types	19
Data Abstraction, Sorting	21
Binary Trees	21
Binary Search, Indexed Search	22
Digital and Analog Computers	23
MCQs—(Multiple Choice Questions - Answers)	24
Key to MCQs	25
2. Data Representation	26-50
Number System	26
Decimal Number System, Binary Number System	27
Octal Number System, Hexadecimal Number System	28
Decimal, binary, octal and hexadecimal equivalents	29
Conversion from Decimal to Binary, Octal, Hexadecimal	29
Converting Decimal Integer to Binary, Octal, Hexadecimal	29
Converting Decimal Fraction to Binary, Octal, Hexadecimal	31
Converting Decimal Integer.Fraction to Binary, Octal, Hexadecimal	33
Conversion of Binary, Octal, Hexadecimal to Decimal	34
Conversion of Binary to Octal, Hexadecimal	35
Conversion of Octal, Hexadecimal to Binary	36
Binary Airthmetic, Binary Addition, Binary Subtraction, Signed and Unsigned Numbers	41
Complement of Binary Numbers	41
Binary Data Representation	42
Fixed Point Number Representation	43
Floating Point Number Representation	45
Binary Coding Schemes	45

EBCDIC, ASCII, Unicode	46
Logic Gates	47
MCQs—(Multiple Choice Questions - Answers)	50
Key to MCQs	50
3. Computer Basics	51-72
Characteristics of Computer	53
History of Computer	54
Generations of Computer	56
Classification of Computer	60
The Computer System	62
The Input-Process-Output Concept	63
Components of Computer Hardware	63
Application of Computers	65
Different parts of a Computer	66
Computer Software	69
Types of Computer Software	69
MCQs—(Multiple Choice Questions - Answers)	71
Key to MCQs	72
4. Input Devices	73-83
Types of Input	73
Keyboard	73
Keys of Computer Keyboard	74
Pointing Devices, Mouse	77
Trackball, Game Devices, Pen Input, Touchscreen	78
Terminals, Multimedia, Sound Input, Voice Input	79
Image and Video, Data Automation	80
OCR Software, MFD — Multi-Function Devices	81
MCQs—(Multiple Choice Questions - Answers)	82
Key to MCQs	83
5. Processing Unit	84-95
Digital Data, Digital Codes	85
Central Processing Unit, ALU, Applications, Control Unit	87
CPU, Input/Output Storage, Main Memory, Operating System	88
Unused Storage, Working Storage, Machine Cycle	89
Memory Addresses	90
Processor Speed	91
Physical Components, Microprocessor, Memory Devices	92
Motherboards	93
MCQs—(Multiple Choice Questions - Answers)	95
Key to MCQs	95
6. Output Devices and I/O Ports	96-105
Hard Copy Devices, Soft Copy Devices	97
Input/Output (I/O) Ports	101
Working of I/O System	103
MCQs—(Multiple Choice Questions - Answers)	105
Key to MCQs	105

7. Storage Devices	106-114
Magnetic Disks, Diskette / Floppy Disk, Hard disk	107
Care of Hard Disks, Magnetic Tape	109
Types of Tape, Optical Disks	110
Advantages of Optical Disks, Disadvantages of Optical Disks	112
Flash Memory, USB drive	112
Removable hard drives, Cloud Storage	113
MCQs—(Multiple Choice Questions - Answers)	114
Key to MCQs	114
8. Computer Software	115-124
Types of Software	115
System Software	116
Operating System	118
Device Driver	119
System Utilities	120
Programming Languages	121
Application Software	121
MCQs—(Multiple Choice Questions - Answers)	123
Key to MCQs	124

[Operating System]

9. Microsoft Windows 10	125-180
Upgrade to Windows 10 From Windows 7	125
Create a USB Install Disk	127
Change Windows 10 Settings	128
Windows 10 Keyboard Shortcuts	139
Change the Default Font in Windows 10	141
Change Desktop Background	142
Change the Icon Size	144
Change the Size of the Taskbar Icons, Change the Icons size of File Explorer	145
Disable the Lock Screen	146
Disable Web Results	147
Change Explorer's Default Folder	149
Add Another Column to Start Menu	150
Cut Your Windows 10 PC's Boot Time	151
Clean Install of Windows 10	153
Uninstall Windows 10	154
Disable App Notifications	155
Copy and Paste in the Command Prompt	156
Using Windows 10	157
Working with Windows, Using Icons, Start Menu	158
The Taskbar	159
Virtual Desktop	160
File Explorer	161
Cortana -An Introduction, Quick Actions of Windows 10	163
Cloud in Windows 10	164
Universal Apps of Windows 10, Security Features of Windows 10	166

Windows Defender, Windows Firewall	168
Using Applications in Windows 10, Web browsing.....	169
Networking in Windows 10	170
Wired Connection (Ethernet), Wireless Connection (Wi-Fi)	171
Remote Access in Windows 10	172
Backup and Recovery in Windows 10, Creating System Image	173
Resetting the PC	174
Uninstalling Applications	175
E-mail Management, Configuring the Mail App	176
MCQs—(Multiple Choice Questions - Answers)	178
Key to MCQs	180

[Microsoft Office: MS Word 2016]

10. Word Processing in MS Word 2016	181-190
What is Word Processing?	181
Features of a Standard Word Processors	182
Working with Microsoft Word 2016	184
MS Word 2016 Interface	185
Working with Word 2016 on a Tablet	186
Enhanced digital writing assistance, Move pages from side to side	186
Easier background removal, Use your digital pen to select and change objects	187
Icon library, Quickly save to recent folders	187
MCQs—(Multiple Choice Questions - Answers)	190
Key to MCQs	190
11. Document Creation and Editing in MS Word 2016	191-222
Starting MS Word 2016	191
Create a new blank document	195
Working with MS Word 2016 Ribbon	199
Quick Access Toolbar	200
Entering Text in the Document	201
Saving a Document	202
Using Word 2016 Templates	204
Printing and Previewing, Previewing in Backstage	205
Document Editing	207
Add or Remove Page Breaks	214
Track Changes in Word 2016 Documents	216
Spell Check with a Keyboard Shortcut	220
MCQs—(Multiple Choice Questions - Answers)	222
Key to MCQs	222
12. Document Formatting in MS Word 2016	223-231
Tips for Formatting a Document	224
Page layout	225
Inserting page breaks and section breaks	226
Tables of Contents	228
Inserting a Table of figures	229
MCQs—(Multiple Choice Questions - Answers)	231
Key to MCQs	231

13. Using Graphics and Sharing Documents in MS Word 2016	232-246
Inserting Pictures, Inserting Screenshots	233
Formatting Pictures	234
Adjusting a Picture's Brightness, Contrast, and Color	236
Arranging Text around a Picture	237
Inserting Shapes	238
Inserting WordArt	239
Using SmartArt Graphics	240
Using Theme in a Document	241
Inserting a Page Color, Mark a Document as Final	242
Sharing Documents	243
Sending Documents, Send Documents via Email Using Outlook	244
Present Online	245
MCQs—(Multiple Choice Questions - Answers)	246
Key to MCQs	246
14. Mail Merge and Miscellaneous work.....	247-258
Setting Up a Main Document Manually	247
Executing A Mail Merge, Complete the Merge	251
Using the Mail Merge Wizard	252
Understanding Quick Parts	254
Inserting an Equation, Insert the Date and Time	255
Creating a Bookmark	256
Creating a Cross-Reference	257
MCQs—(Multiple Choice Questions - Answers)	258
Key to MCQs	258

[Microsoft Office: MS Excel 2016]

15. MS Excel 2016: Interface Introduction and Data Entry	259-279
The Excel Window	259
Excel Elements	262
Identify Columns, Rows, and Cells	263
Navigate In and Among Worksheetsm Excel 2016 User Interface	264
The Smart Lookup Tool	265
The File Tab	266
Columns and Rows	267
Entering Text	268
Worksheet Printing, Plan the Worksheet Design	269
Data Entry in Excel 2016 Worksheet	270
Mathematics and Formulas	273
Creating Formulas, Use Cell References in Formulas	274
Apply the Order of Precedence, Parentheses in Formulas	275
Use Semi-Selection to Create a Formula, Using Auto Fill	276
Copy Formulas with Auto Fill, Complete Sequences with Auto Fill	276
Displaying Cell Formulas, Alternative Formula, Spot-Check Your Work	277
MCQs—(Multiple Choice Questions - Answers)	279
Key to MCQs	279

16. Workbooks and Worksheets in MS Excel 2016	280-292
Managing Worksheets, Rename a Worksheet	281
Change Worksheet Tab Colour, Insert and Delete a Worksheet	282
Ribbon Commands with Arrows	282
Move or Copy a Worksheet	283
Managing Columns and Rows	284
Delete Cells, Columns, and Rows, Adjust Column Width	286
Hide and Unhide Columns and Rows	288
Unhiding Column A, Row 1, and All Hidden Rows/Columns	289
Troubleshooting Tips, Select a Range	289
MCQs—(Multiple Choice Questions - Answers)	290
Key to MCQs	292
17. Data Formatting in MS Excel 2016	293-300
Formatting Numbers	293
Formatting Text and Numbers	295
Applying Alignment and Font Options, Alignment Options	296
Merge and Centre Labels	296
Change Horizontal and Vertical Cell Alignment	297
Increase and Decrease Indent	298
Apply Borders and Fill Colour	299
MCQs—(Multiple Choice Questions - Answers)	300
Key to MCQs	300
18. Creating Charts in MS Excel 2016	301-322
Types of Charts	302
New Chart Types in Excel 2016	303
Using Recommended Charts	304
Inserting a Chart	305
Most Commonly Used Charts	306
Chart Elements	309
Adding a Chart Title	310
Adding Elements	311
Chart Styles	313
Chart Formatting Shortcuts	314
Changing the Chart Type	318
Previewing and Printing a Worksheet	319
MCQs—(Multiple Choice Questions - Answers)	320
Key to MCQs	322

[Microsoft Office: MS Powerpoint 2016]

19. MS Powerpoint 2016: Interface Introduction and Presentation	323-336
New Features	327
Start PowerPoint 2016	329
Tools and Commands of PowerPoint 2016, Ribbon - An Introduction	329
The Backstage View	331
Working with Backstage View	332

Closing a Presentation, Using an Existing Presentation	333
PowerPoint Views	334
Working with Text, Saving an Edited Presentation	335
Exiting PowerPoint 2016	335
MCQs—(Multiple Choice Questions - Answers)	336
Key to MCQs	336
20. Presentations and Slides	337-351
Presentation Template, Creating a Blank Presentation	339
Creating a Blank Presentation, Adding Text to a Blank Slide	340
Save a Presentation	341
Saving a New Presentation for the First Time, Embedding Fonts	342
Embed Fonts When Saving, Using Templates for Presentation	343
Working with Slides	345
Printing a Presentation	349
MCQs—(Multiple Choice Questions - Answers)	351
Key to MCQs	351
21. Text, Layout and Graphics	352-367
Formatting Character	352
Choosing Fonts and Font Sizes	353
Applying Font Styles and Effects, Using Text Blocks	354
Applying Fill and Border Formatting to a Text Box	356
Setting Up Columns in a Text Box	358
Applying a Theme and Variant to a Presentation	358
Creating a New Layout, Using Images in a Presentation	360
Inserting a Picture from a File, Changing a Picture	361
Using the Ruler, Gridlines, and Guides	361
Cropping an Image	363
Aligning Objects with Each Other	365
Grouping Objects	366
MCQs—(Multiple Choice Questions - Answers)	367
Key to MCQs	367
22. Creating Multimedia Presentation	368-384
Animation Pane of PowerPoint 2016	369
Transitions	370
Animating Slide Contents	372
Using Motion Path Animation, Modifying an Animation's Start Options and Timing	374
Using the Animation Pane	376
Using Animation Painter	378
Working with Audio and Video Clips	379
Adding a Video to a Slide	380
Trimming a Video Clip	381
Adding a Screen Recording to the Slide, Formatting Video or Audio Content	382
Choosing a SmartArt Graphic	383
MCQs—(Multiple Choice Questions - Answers)	384
Key to MCQs	384

[Microsoft Office: MS Access 2016]

23. Using MS Access 2016	385-400
Starting Access	385
Opening an Existing Database	388
Using Access 2016 Interface	390
Using Object Tabs	392
Changing Views, Using Tools and Commands	393
Using the Ribbon, Working with Backstage View	394
Data and Data Types	395
Data Types for Fields	396
Defining Database Tables	397
MCQs—(Multiple Choice Questions - Answers)	400
Key to MCQs	400
24. Data, Tables, Reports and Forms	401-430
Using a Template to Create a Database	402
Creating a Table	405
Saving a Table	408
Record Navigation Buttons	409
Entering, Editing, and Deleting Records	410
Using Primary Keys	411
Finding and Replacing Data	413
Sorting Data within a Table	415
Filtering Data within a Table	416
Freezing/Unfreezing and Hiding/Unhiding Fields	418
Creating a Simple Form and Deleting a Form	419
Using the Form Wizard	420
Creating a Form in Design View	421
Working with Reports	422
Using the Report Wizard	423
Creating a Report in Design View	424
Applying a Theme	426
Finding Data within a Report, Filtering Data within a Report	427
MCQs—(Multiple Choice Questions - Answers)	429
Key to MCQs	430

[Internet, E-mail and Outlook2016]

25. Introduction of Internet, E-mail and Outlook 2016	431-446
Internet protocols	431
Internet structure, Internet and the workplace, The mobile Internet	432
The World Wide Web, Web browser, Domain Name System (DNS)	433
Search Engines	434
Internet access	435
The Internet Explorer, E-mail or Electronic mail	436
Cloud Computing	438
Computer Networking	439
Microsoft outlook 2016, Organizing Email	440

Accessing your E-mail, Creating Automatic Replies	444
MCQs—(Multiple Choice Questions - Answers)	444
Key to MCQs	446

[Advanced Applications]

26. Accounting by Tally.ERP 9 (GST)	447-468
GST: Goods and Services Tax	449
Time, Value and Place of Supply under GST	450
E-way bill and IGST	451
Input Tax Credit	451
GST Returns	451
Create a company in Tally.ERP 9	452
Loading a Company	452
To enable company features, Activating GST for Your Company	453
Creating GST Ledgers	454
What is Groups?	455
Ledgers in Tally.ERP 9, Tally.ERP 9 Voucher Types	456
Accounting Vouchers Configuration	458
Stock Journal Voucher	459
Supply under GST	461
Creating a Purchase Order	462
Sales Order Processing	462
Job Order Processing	463
Enabling Payroll in Tally.ERP 9	464
Viewing Reports in Tally.ERP 9	464
Printing Reports	466
MCQs—(Multiple Choice Questions - Answers)	468
Key to MCQs	468
27. Fundamentals of Multimedia	469-481
Multimedia System	470
Elements of Multimedia	471
Text, Graphics	472
Types of Computer Graphics, Bitmap Graphics	474
Vector Graphics, Audio	475
Properties of Sound	476
Video, Video on Internet, Animation	479
Multimedia Applications	480
MCQs—(Multiple Choice Questions - Answers)	481
Key to MCQs	481
28. Fundamentals of Data Communication	482-487
What is Networking?	482
Fundamentals of Transmission	483
Analog and Digital Signals	484
Modulation, What is Modem?	484
Multiplexing, Asynchronous and Synchronous Transmission	485
Data Transmission and Data Networking	486
MCQs—(Multiple Choice Questions - Answers)	487
Key to MCQs	487
Appendix — A: computer knowledge - MCQs	488-511
- Computer Awareness paper (all banking examinations)	
- State Public Service Commissions (for Exams related to the clerk & computer operators)	
Appendix — B: Computer Terminology	512-514